**Questions often asked to Antique Baths Sydney**

**Antique Baths are proudly Australian owned and manufactured**.

Q: What is the difference between vitreous enamel (porcelain) and Baked Enamel?

A: Vitreous Enamel is fired in Antique Baths furnace at approximately 850C, which is a glass finish, where as “Baked Enamel” can be referred to as glazing, synthetic porcelain, etc, these are only some form of paint, whether two pack or single some with carcinogenic (catalyst to make the surface harden quickly), the painted surface is forced dried by using heat lamps. Baked enamel term is often used at the local “Panel Beaters”.

Q: Can I have a cast iron bath in an upstairs bathroom?

A: Yes, the bearers should be no more than 450mm apart, but one would have to think, if a cast iron bath cannot go in an upstairs bathroom, then a queen-size bed and two people should not be able to sleep in a bed upstairs, as they would be approximately the same weight in comparison.

Q: With Antique Baths Sydney Vitreous enamel, can a rubber bath mat be used?

A: Yes, being a glass, the suction cups stick to the glass, making it more secure and after showering the rubber bath mat should be removed after each use, for the water to drain away and the bath to dry.

Q: Can I use a Brass bath caddy across the bath.

A: Yes, being a glass it won’t affect or damage the surface, as vitreous enamel is glass.

Q: Does the colour fade or stain when using cleaning products

A: NO, as being a glass it has been fired, which makes the product colorfast, scratch resistant, acid and alkali resistant and the most hygienic product on the market.

Q: Do Antique Baths Sydney warranty vitreous enamel kitchen sinks.

A: Yes, as Antique Baths not only vitreous enamel bath tubs, but also kitchen sinks, cast iron cooking pots, stoves, fire places, BBQ plates, manifolds, trivets, anything cast iron, Antique Baths can vitreous enamel.

Q: Will hot water affect the vitreous enamel.

A: No, not at all. The bath can be filled with hot water, then let the bath draw, which will heat the cast iron, giving a hotter bath for longer, it is recommended to wait a while for the water to cool slightly, before getting into the bath. Cast iron is a poor conductor of heat, so the hot water heats the cast iron, keeping the water hotter longer.

Q: Can I leave shampoo bottles and soap on the vitreous enamel?

A: Yes, do clean the residue away, so there is no build up

Q: I have enquired with other companies and they say their baths are from Europe and a 15 year warranty?

A: Antique Baths Sydney have been in business for over 24 years and are the only company manufacturing cast iron baths in Australia. Other baths on the market, basically are from China or Asia and **claim to be European** baths from Portugal. Warranties don’t apply to imported goods, as the consumer has to send the goods back to the country of origin.

Q: How are the baths transported, once completed?

A: Antique Baths can protect the lip of the bath using foam noodles, holding by masking tape then, if any plug and wastes go with the bath, that will be taped to the inside of the bath. No other company resurfacing baths, can stick masking tape to the interior surface, as it will lift the painted surface off.

Q: How do I know it is authentic Vitreous enamel?

A: Antique Baths would be happy to demonstrate with the vitreous enamel surface, a Stanley blade can be run over the surface and not affect it. All other resurfacing companies CANNOT do this, as being baked enamel paint, would just scrape it off.

Q: How many warranty exclusions are there?

A: Antique Baths are happy to show the warranty to you on visiting the factory/showroom. We do not have the exclusions of legal disclaimers as do the resurfacing companies.

Q; Can Antique Baths demonstrate how the baths are restored using the vitreous enamel.

A: Yes, we have no secrets, on visiting the factory; clients often get the opportunity to see baths coming out of the RED HOT furnace.

Q: How secure is the warranty?

A: Antique Baths Sydney has been operating since 1990. We retail and wholesale baths. Antique Baths are the only company in Australia restoring and manufacturing cast iron baths authentically. Antique Baths ship baths all over the country and yes even overseas. Antique Baths sell baths, NOT FRANCHIES. Antique Baths have witnessed over the years, many a resurfacing company close and re-open under another name. Antique Baths Sydney being an ALL Australian product, the warranty applies, as it is made in Australia. Buying overseas products, you are the one, if something goes wrong to send it back to the country of origin.

Q: When purchasing Antique Baths Sydney baths, how do I know I am getting an Antique Baths Sydney product, if I purchase from a shop?

A: We have been notified in the past of businesses advertising using Antique Baths name, we cannot stop this, but if you are not sure, just phone Antique Baths Sydney to confirm that we wholesale to the shop you are purchasing from.

Q: What is the difference between cast iron vitreous enamel baths and acrylic or pressed metal?

A: Cast iron is a poor conductor of heat, which intern retains the heat of the water hotter longer, giving you a hotter bath for a longer period of time. Pressed metal, quarry-cast or acrylic lose the heat very quickly, it is also known, with the acrylic products, constant expansion and contraction the material breaks down, hence cracking. Also if the surface is acrylic or manmade material, it is a well-known fact that it scratches easily.

Q: When I take ownership of the bath, can I use it straight away?

A: Yes you can take the bath home and install the bath and use immediately.